

	<h1>QUALITY PROTOCOL</h1>	<p style="text-align: center;"><b>IMS – GDI – 002</b></p> <p>Rev. 0 Date 01.09.2006 Page No. 1</p>
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Quality is at the forefront of GDI business achieving client requirements. It is a joint partnership approach from management to workforce to ensure that GDI drilling services are synonymous with the word QUALITY. We recognize that the quality, motivation and performance of our employees are the key factors in achieving our success.

#### Key quality expectations of management

- Comply with agreed client drilling plans. Prepare recover plans for any significant slippage to ensure client plans are achieved on time.
- Manage well drilling activities as a project and use project tools and techniques to manage and report effectively (i.e. critical path methods etc)
- Provide steadfast leadership and commitment to all shift crews development and take an active approach in drilling plan progress and achievement
- Communicate routinely with clients on progress, action taken and understand the level of client satisfaction.
- Ensure availability of integral resources (human competency, asset integrity, etc) to achieve customer requirements
- Provide oversight, auditing and continual improvement of the IMS system

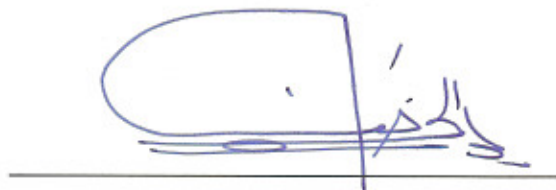
#### Key quality expectations of supervisors

- Identify any work problems or potential problems immediately to management and provide experience related solutions if possible
- Monitor the work and safety of crew shifts. Provide encouragement and motivation to crew team to achieve daily work goals and objectives
- Continuously inspect work area, equipment etc and create ongoing awareness of work in progress
- Identify and have available required tools, techniques, equipment to do the job
- Report on any failures, nonconformities, irregularities, concerns to management
- Promote continual improvement of work activities to enhance efficiency

#### Key quality expectations of other employees

- Perform your work in a professional manner and on time.
- Attend all required shift meetings (tool box etc) and be constructive.
- Follow all approved checklists and written instructions.
- Work closely with other crew members and supervisor to get the job done.
- Constantly be aware of your surroundings and work safety and efficiently
- Report all problems to supervisor immediately, stop any unsafe practise.

Quality is everyone's responsibility. Client loyalty must be earned and not taken for granted-ever. By all working together and in a planned, loyal and systematic way will ensure our clients are repeatedly satisfied to GDI services.



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